



Dear Provider,

Thank you for your interest in the North Carolina Providers Council. For almost 20 years we have been the voice for providers of community based services and supports for people with intellectual/developmental disabilities, mental illness, and substance use disorders (MH/DD/SAS), as well as other services funded through the NC Department of Health and Human Services such as foster care, Medicaid PCS, and CAP/C.

Included as part of this information packet:

- Application for membership into the NC Providers Council (Either Full Member application – for providers of MH/DD/SA and other DHHS/County funded services, or Provider Support Member application – for vendors offering services or products to providers).
- Member Benefit Flyer (for Full Members of services, or for Provider Support Members)
- Sample of a NC Providers Council DHHS/LME-MCO Update.

Why do you need to be a member of the NC Providers Council – because we stand strong for what providers care about most. Tap into the power of an established community of successful provider organizations that are represented by The Policy Group and guided by the business and clinical expertise of our Executive Director, Board and our members (like you). You will have a platform to make your voice count as we use our strategic affiliations and state level committees/workgroups to lift up our coordinated voice to the people that matter. The NC Providers Council will help you expand your knowledge about our changing Medicaid landscape; and we will help you position your agency for success as we work together to promote needed changes for providers and the people we support.

What the NC Providers Council does for our members:

- Educates and informs members of changes and emerging trends that directly affect providers;
- Coordinates efforts to determine the impact of proposed system changes through member analysis of the potential effect on their business, synthesis of member input and promotion of solutions oriented recommendations to educate state legislators, DHHS leadership, and LMEs/MCOs on policies that help us better serve the people we support.
- Promotes accountability and oversight of all DHHS system components – DHHS and Divisions, LMEs/MCOs, Providers;
- Advocates for fair and efficient business practices that promote good outcomes, quality improvement/assurance standards and against overly burdensome regulations that create barriers to service delivery;
- Uses the voices of our members with high level decision makers to influence and help assure good federal and state legislation; effective and efficient rules, regulations, policies; fair and reasonable service rates; sustainable funding adequate enough to provide stable, statewide access to quality services.

If you're a provider and not a member, please make both your agency, and the association that stands for providers stronger – become a member of the NC Providers Council.

Bob Hedrick, Executive Director